

September 22, 2005

Dear Dave and Crew,

I would like to take this note to thank you for your skills and professional performance during my pipe/water problem.

This was a big job for me to endure. You showed concern for my well-being and provided a positive attitude as you tore up my floor.

I am very pleased with the final product and finishing touches. Your crew treated my home and property with care. The team had a sense of humor and respect for each others ability. Thank you: Little Dave, Zachary, Dave Jr. and Aaron.

If all goes well, I will see you for my extended patio.

Sincerely,
Barb Sample

A handwritten signature consisting of a stylized 'S' above the letters 'BS' enclosed in a circle.